

JUMP Registration and Cancellation Policy

Applicant Registration and Acceptance

Applicants are considered registered and will have a space reserved on a trip once their payment in full has been received. J.U.M.P., Inc. reserves the right to reject any applicant if the Executive Director or Medical Director has reason to believe that allowing the applicant to participate would expose the applicant, the Instructors or the group to unnecessary risk or injury. Under these circumstances, the applicant would receive a full refund.

Cancellation by Applicant

The following refund schedule applies to registered applicants:

Applicants canceling:

more than 31 days in advance: full refund

15 –31 days in advance: 70% refund

less than 15 days in advance: no refund

Note: In the event that the cancellation is filled prior to departure, J.U.M.P. will issue a full refund, regardless of the amount of advance notice given.

Cancellation by J.U.M.P., Inc.

J.U.M.P. reserves the right to cancel trips if there is not sufficient participation to go forward. For groups of 10 (8 youth and 2 Instructors), J.U.M.P. reserves the right to cancel if less than 6 youth are registered. Under these circumstances, a full refund will be provided.

J.U.M.P. runs outdoor programs under a variety of weather conditions, trains the Instructors and equips the group to be successful under those conditions. J.U.M.P. does not normally cancel trips due to inclement weather and participants cannot expect a refund for choosing not to participate because of poor weather conditions.

Cancellation or Curtailment

J.U.M.P. reserves the right to cancel or curtail a trip if the Executive Director, Medical Director or Field Instructors determine that it is not prudent to embark on or continue a trip for medical or safety reasons. If J.U.M.P. were to cancel a trip prior to embarkation, participants would receive a full refund. If J.U.M.P. were to curtail a trip, participants would receive a pro-rated refund.